



Try It, Love It

or Your Money Back*

If you're not completely happy,
go to nicorette.com.au for your
Money Back offer

CLAIM FORM

If you are not completely happy with Nicorette® QuickMist Single Pack which you purchased during the Promotional Period from a participating store, you can claim by simply completing the form below, attaching a copy of your receipt and sending it to:

NICORETTE® Money Back Locked Bag 5
Broadway NSW 2007

Yes, I would like to receive future promotional and product information from NICORETTE®, including via email or SMS.

To be eligible, claim forms must be received by 11:59pm (AEST) on the 24/03/2019.

Nicorette® If You're not happy, Get your Money Back Promotion:

First Name:	Last Name:	Age:
Residential Address:		
		Postcode:
Phone:	Email:	
The last four digits of your product barcode:		

NICORETTE® products contain nicotine. Stop smoking aid.
Always read the label. Use only as directed.
®Registered Trademark

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*See reverse for terms and conditions.

Terms and Conditions

1. Information regarding this Nicorette® "Try It, Love It Or your Money Back" promotion and how to claim forms part of these conditions of entry. By participating, claimants accept these conditions. Nothing in these conditions restricts, excludes or modifies or purports to restrict, exclude or modify any statutory consumer rights under any applicable law including the Competition and Consumer Act 2010 (Cth). 2. Participation is open only to Australian residents aged 18 years or older. Directors, management and employees of the Promoter, its retailers, suppliers and associated companies and agencies as well as the immediate families of each of these people are not eligible to enter. 3. The promotion begins at 12:01am AEST on 26/10/2018 and closes 11:59pm AEST on 10/03/2019 (Promotional Period). 4. To claim, claimants must: (a) purchase a Nicorette® QuickMist Single pack from any participating store in Australia during the Promotion Period (Qualifying Purchase); (b) if you are not completely happy with the Qualifying Purchase, fully complete the claim form found in-store by entering all required details including first name, surname, residential street address (PO Box address not permitted), contact number, email address, the last four digits of your product barcode and full receipt; and (c) send a copy of the claim form together with a copy of the receipt from the Qualifying Purchase to NICORETTE® Money Back Locked Bag 5 Broadway NSW 2007. 5. Claims must be received by the Promoter by 11:59pm AEST on 24/03/2019. Only one claim is permitted per claimant and per household (based on residential address) during the Promotion Period regardless of how many Qualifying Purchases a claimant makes. Multiple claims on the same Qualifying Purchase are not permitted. Claimants must retain their original purchase receipts and partially used canister to verify their claim. Failure to provide this verification to the Promoter upon request may, at the Promoter's discretion, result in an invalid claim. 6. The Promoter accepts no responsibility for any late, lost, incomplete, incorrectly submitted, delayed, illegible, corrupted or misdirected claims or correspondence, whether due to error, omission, alteration, tampering, deletion, theft, destruction, transmission interruption, communications failure or otherwise. 7. The Promoter has no control over mobile telephone communications, networks or lines and accepts no responsibility for any problems associated with them, whether due to traffic congestion, technical malfunction or otherwise. The Promoter is not liable for any consequences of user error including (without limitation) costs incurred. 8. Each claimant is responsible for paying for the costs associated with participating in the promotion and accessing the website. 9. All claims become the property of the Promoter. The Promoter's decision is final and no correspondence will be entered into. 10. Each valid claim received by 11:59pm AEST on 24/03/2019 will receive a refund of the validated purchase price of the Qualifying Purchase (inclusive of any other applicable discount, offer or rebate). The refund will be provided to the claimant in the form of a money order made out to the claimant. Money orders must be deposited by claimants into their bank accounts or cashed by the claimant within ninety (90) days of the money order issue date. In the event for any reason a claimant does not cash the money order within the time stipulated by the Promoter then the money order will be forfeited by the claimant and no further money order will be provided by the Promoter. 11. The Promoter and its associated agencies and companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense, damage, personal injury or death which is suffered or sustained (whether or not arising from any person's negligence) in connection with this promotion, except for any liability which cannot be excluded by law (in which case that liability is limited to the minimum allowable by law). 12. Once any refund has left the Promoter's premises, the Promoter

and its agencies and companies associated with the promotion will not be responsible for any delay in delivery, loss or damage to the refund. 13. The Promoter may require claimants to verify the validity of their claim and provide proof of identity, proof of age, proof of residency at the nominated refund delivery address and proof of purchase. Identification considered suitable for verification is at the Promoter's discretion. 14. Within 60 days of the Promoter receiving a valid claim that complies with these conditions of entry, the refund will be mailed directly to claimant at the Australian address provided on their claim form. 15. If a claim is deemed not to comply with these conditions of entry, the claim will be discarded and the claimant will not receive a communication in this regard. No correspondence will be entered into. 16. The Promoter may verify the validity of claims, and in its sole discretion, disqualify any and all claims from, and prohibit further participation in this promotion by, any person who tampers with or benefits from any tampering with the claim process or with the operation of the promotion or acts in violation of these conditions, acts in a disruptive or dishonest manner or acts with the intent to annoy, abuse, threaten or harass any other person. 17. Refunds are not transferable or exchangeable. 18. If for any reason any aspect of this promotion is not capable of running as planned, including by reason of infection by computer virus, mobile network failure, bugs, tampering, unauthorised intervention, fraud, technical failures or any cause beyond the control of the Promoter which corrupts or affects the administration, security, fairness, integrity or proper conduct of this promotion, the Promoter may in its sole discretion cancel, terminate, modify or suspend the promotion, or invalidate any affected claims. 19. The Promoter accepts no responsibility for any tax implications that may arise from you receiving the refund. 20. Always read the label. Use only as directed. If symptoms persist, see your healthcare professional. 21. Claimants' personal information (PI) will be collected to enable the Promoter and its agencies to administer and promote this promotion and its claimants. The PI of claimants may be provided to third parties assisting in the conduct of the promotion, including suppliers and deliverers, and for publicity purposes surrounding the promotion. If the PI requested is not provided, the claimant may not participate in the promotion. By participating in this promotion, the claimant consents to the use of their PI as described. A request to access, update or correct any personal information should be directed to The Privacy Officer, Johnson & Johnson Pacific Pty Limited Locked Bag 5, Broadway NSW 2007, by phone on 1800 029 979 or by email to consumer@tjs.jnj.com. A copy of our Privacy Policy is available at <https://www.nicorette.com.au/privacy-policy>. If a claimant does not truthfully provide all requested PI, the Promoter may determine the claimant is not eligible to claim. 22. The Promoter is Johnson & Johnson Pacific Pty Limited (ABN 73 001 121 446) of 45 Jones Street Ultimo NSW 2007.

Privacy Notice

We collect your personal information so that you may participate in our Nicorette® Try It, Love It Or your Money Back promotion and for its administration. If you did not give us this information you would be unable to participate in the Nicorette® Try It, Love It Or your Money Back promotion. Subject to some exceptions allowed by law, you may request access to, or correction of, your personal information while we store it. For further details on this and the other ways by which we manage your personal information please contact us on 1800 029 979 or on the site, via: Contact Us (link is external). A copy of our Privacy Policy is available at <https://www.nicorette.com.au/privacy-policy>.